

HOW TO LODGE A COMPLAINT

1. Information about corruption, malpractices, cheating , misconduct on the part of any employee/officer of TCIL or any activity causing financial/wrongful loss to TCIL can be reported to :

Chief Vigilance Officer,
Telecommunications Consultants India Limited,
Room No. 501, TCIL Bhavan, Greater Kai lash -1,
New Delhi-110048
Tele No: +91 11 26202501
Email: cvotcil@tcil.netin

2. Anonymous and Pseudonymous complaints are not entertained. In case the complainant who do not want to disclose their identity may make complaints under 'Public Interest Disclose & Protection of Informer's Resolution 2004 (PIDPI), in that case the procedure to lodge complaint is as given below:
 - (i) The complaint should be in a close/secured envelope.
 - (ii) The envelope should be addressed to Chief Vigilance Officer, Telecommunications Consultants India Limited in the address given above and should be super-scribed "Complaint under The Public Interest Disclosure". If the envelope is not super-scribed and closed, it will not be possible for the CVO to protect the complainant under the above resolution and the complaint will be dealt with as per the normal complaint policy of the TCIL. The complainant should give his/her name and address in the beginning or end of the complaint or in an attached letter.
 - (iii) Anonymous/pseudonymous complaints will not be entertained.
 - (iv) The text of the complaint should be carefully drafted so as not to give any details or clue as to his/her identity. However, the details of the complaint should be specific and verifiable.

- (v) In order to protect identity of the person, the CVO will not issue any acknowledgement and the whistle-blowers are advised not to enter into any further correspondence with the CVO in their own interest. The CVO assures that, subject to the facts of the case being verifiable, it will take the necessary action, as provided under the Government of India Resolution mentioned above. If any further clarification is required, the CVO will get in touch with the complainant.
- (vi) Action can also take against complainants making motivated/vexatious complaints under this Resolution.
- (vii) A copy of detailed notification is available on the web-site of the Commission.
<http://www.eve.gov.in>

3. Complaints can be directly lodged to CVC through Project VIGEYE

- (i) Using Mobile Phone
- (ii) Using Internet